



Are you aware of potential ethical, compliance, or code of conduct violations at this center?

CCR Compliance & Ethics Line

Call Toll Free: (844)990-0008

(800)216-1288 en Español

reports@lighthouse-services.com (via email)

www.lighthouse-services.com/commonwealth-care (website)

Administered through an independent company

Available 24 hours a day, 7 days a week, 365 days a year

Anonymous and confidential

Examples of potential violations or concerns

Theft

Fraud, waste, and/or abuse

Harassment

Discrimination

Breach of confidentiality (HIPAA)

Workplace Violence

Code of Conduct violations

Substance Abuse

Falsification of documents

Conflicts of interest

Helen Gillespie
Compliance Officer

CCR Roanoke Office
(540)725-8910

Jeannie Adams
HIPAA Privacy Officer